

TRAINER PROFILE



Being a professional corporate trainer and a graduate from a UK based institute, I started of my career as an application instructor with New Horizons Penang. I climbed my way up to a senior technical instructor, and have gained with over 10 years of teaching and consultation experiences. I have also involved with curriculum development for one of India’s top institute, NIIT Penang, operating locally.

Being the technical director was the biggest challenge for me. I was the architect of technical studies for AR consultancy for 4 years and have won the "Best Instructor Award" among the leading corporate training centre.

Since the end 90s, I was actively involved in software development where I have worked with teams of local and foreign programmers developing and supervising various commercial projects. Throughout these years, I have provided numerous programming, database development, systems integration, networking trainings and consultations to many corporations, commercial organization and governmental bodies.

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Jivan Ramsamy

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Academic Background

2004 – 2006	Master Of Science E-Business Bolton University
2000 – 2001	Bachelor Of Science (Hons) in Computing Bolton University

Employment History

May 2012	Manager, Head UVML Ltd. Corporate Training & Development Centre , Penang
Aug 2007 – Apr 2012	Head of Department Sentral Education Sdn Bhd, Penang
Jun 2003 – Oct 2007	Director Of Studies & Training AR Consultancy, Penang
Feb 2002 - May 2003	Senior Faculty of Studies Sentral Technology Institute (NIIT), Penang
Dec 2000 - Jan 2002	Software Architect Cum Project Supervisor / Technical Trainer Alpine Reliance (M) Sdn. Bhd. Penang
Nov 1997 - Dec 2000	Technical Instructor Alpine Reliance (M) Sdn. Bhd. (New Horizons) Penang



Project / Problem-Based Training

I will write your software → give source code →
teach you what I've developed

Getting involved directly or indirectly with **software development** and **system integration** projects has released me from being a “text-book” trainer. Therefore if you need to develop a software project, website, web application, SharePoint apps or scripts, **explain to me what you want**. Instead of coming for a series of classes (basic, intermediate, advanced, etc), I'll tailor a syllabus to address your immediate needs, and if needed develop the software for you. This way you save money and more importantly time.

Software Project Development Experiences

Project Overview	Purchase Requisition with SAP GUI Purchase Order Development of web-based application raise purchase requisition, approval route and upon completion update SAP GUI to generate PO number.
Technology In-Use	ASP.NET, C#, MSSQL, SAP BAPI
Project Overview	Reporting Tool Development of Windows-based application to read and present reading voltage output and timing value from CSV files.
Technology In-Use	R, R-Studio, SQLite
Project Overview	OLEO Tanking Reader Development of web-based application to read and present reading tanks' level value using OPC running on Emerson Delta-V Systems.
Technology In-Use	.NET Framework 4.5, C#, ASP.NET, AJAX, Python

Project	e-Hazard Identification & Risk Assessment (HIRADC) System
Overview	Development of web-based application to manage HIRADC and risk assessment scores for safety officers.
Technology In-Use	.NET Framework 4.5, C#, ASP.NET, AJAX
Project	L3S
Overview	Excel application to extract data from SAP and yield process output for production material
Technology In-Use	VBA for Excel
Project	Machine Tracking System
Overview	Development of Automation System to manage, track available machineries in production floor.
Technology In-Use	.NET Framework 4.0, C#, ASP.NET, AJAX
Project	Documentation & Notification System
Overview	Development of Automation System to produce, manage and track legal documentation for local law firm.
Technology In-Use	.NET Framework 2.0, C#
Project	Payroll System
Overview	Development of Payroll System for a local factory that allows management of payslip formats & layouts.
Technology In-Use	SQL 2005, .NET Framework 2.0, C#
Project	Reporting Service
Overview	Development of reporting services that extracts data from various excel files to produce top view reports.
Technology In-Use	MS Excel, VBA
Project	Financial System
Overview	Development of Horizons financial, covering AR, AP, GL & CB modules. Team leader and supervised the development of sales systems to be integrated into financial system.
Technology In-Use	MS Windows NT4.0, MS SQL 6.5 and VB5.0, RDO
Project	Labor Law Wizard
Overview	Engineered the client server version of this software, originally developed by SMPD Malaysia. Nominated as best Malaysian software of the year 1999.
Technology In-Use	VB5.0, MSDE
Projects	CDO/NTS Development
Overview	Development of custom web based email interfacing with MS Exchange 2000 Enterprise Server using MS CDO Messaging Technology. Currently used to host staffs' and customers' messaging requirements.
Technology In-Use	VBScript, ADSI
Projects	E-Learning System
Overview	Development of an online web school which uses MS video streaming technologies, online conferencing, directory contents, white board and online examination modules.
Technology In-Use	ADSI, Exchange, IIS 5.0, CDO/NTS, MSSQL2000
Projects	Promail System
Overview	Foreign multi-level marketing web based system. Uses over 10GB of data and complex algorithm calculation modules.
Technology In-Use	VB, MSSQL2000, Windows Cluster Services
Projects	KUMON (Singapore)
Overview	Foreign mathematical education systems.
Technology In-Use	CDO/NTS, MS Component Services (MTS), MS IIS 5.0

Networking, System Integration Experiences

Project	VMware vSphere 5.5 Installation
Overview	Installed vCentre, 2 ESXi Hypervisor servers with connecting iscsi shared storage from SAN and auto failover with v-motion
Technology In-Use	V-Sphere 5.5, Windows 2012
Project	Domain Troubleshooting
Overview	Hired by IT vendor to help troubleshoot and fix broken multi-domain trust and site replication issues
Technology In-Use	Active Directory, Windows 2008 Server, Windows 2003
Project	Windows 2003 Active Directory Migration To Windows 2008
Overview	To upgrading every domain controller in a domain to Windows Server 2008, and then upgrading the domain functional level. Migrating user volumes into SAN storage and perform performance diagnostics
Technology In-Use	Windows 2008 Server , Windows 2003, DcDiag, ADMT 3.1
Project	SharePoint 2010 Installation And Customization
Overview	Installed SharePoint & Sql 2008 in farm mode, created custom home page, content structure, data list and simple brick-mortar pages
Technology In-Use	SharePoint 2010, Sql 2008 R2
Project	Custom Workflow on Office SharePoint Server 2007
Overview	To develop and implement document library with multi layered approval workflow. Document workflow for e-claim, e-requisition and e-Resource Rental were deployed as webparts
Technology In-Use	MOSS 2007, SharePoint Designer 2007
Projects	Network Infrastructure
Overview	To layout network for a local factory from scratch, involving windows server, unix server and over 135 windows clients and 5 unix clients, integrated in a domain environment. Integrated in heterogeneous environment using SMB + FTP services. Internet mail setups and internet proxies. Wired and Wireless networking interconnection devices
Technology In-Use	Windows 2003 Server, Active Directory, Windows XP, Cisco Router/Switch
Projects	Implementation of SQL 2000 Server Clustering
Overview	To setup, configure, document and train support staff of local factory on Active / Passive setup environment of MS SQL 2000 clustering. Database migration and recovery task
Technology In-Use	MS SQL 2000, Windows 2003 Cluster Services



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My teaching services are now accessible by your local or favourite training provider. Contact your local training provider today, and ask for Jivan!

Or, prefer personal attention and privacy? I provide one-to-one training to any individual anywhere in the world! Tailor your own learning objective and I will arrive at your door step to coach you.

Teaching Experience

Operating System	Windows Servers (NT → Win2012), Linux Servers (RedHat EL, SuSE EL, Oracle EL), Unix Servers (Solaris, HPUX)
Virtualization	VMware vSphere 5.x, Hyper-V 2012, XEN Enterprise Virtualization, OpenStack
Infrastructure / Network	TCPIP, IPv6, CCNA, CCENT, Networking Essentials, Active Directory Services, SAMBA, Linux-NIS
Database Servers	MSSQL (6.5 → 2014), Oracle, PLSQL, Database Clustering, Database NLB, MySQL, Query Tuning, High Availability
Programming	C, C++, C#, Perl, Python, CGI, ColdFusion, VB (Classic & .NET), Bash + C Shell, Java, VID, HTML, JavaScript, ASP+ASP.NET, XML, PHP, JSP, LAMP, Ajax, Java Servlets, TCLTK, SharePoint
Mobile	J2ME, Android, Windows Phone 7/8, iPhone, Windows 8 Metro/Modern UI
Cloud	Windows Azure Administration, Programming Windows Azure, Office 365 Administration, SharePoint Online, Google Apps Engine
Middleware	MTS, COM+, Enterprise Java Beans (IBM WebSphere, SunONE), Window Communication Foundation (WCF), SharePoint Services / Foundation / Server, Java RMI, CORBA, SSRS, SSIS, Crystal Enterprise
Collaboration	MS Exchange (5.5 → 2013), MS SharePoint (2003 → 2013), SharePoint Designer, InfoPath
Certification	MCSE, MCSD, MCITP, CCNA, NLP, LPIC, RHCT, RHCE, SCSA
Soft-Skill	ITIL, Software Project Management, Motivation, Problem-Solving, Team Building, Social & Interpersonal Skill, Public Speaking

Public Speaking & Corporate Social Responsibilities

Communication	Conducted series of communication skills to employees and managers of several local companies using standard tool set.
Seminar	Conducted seminar on e-mail and communication etiquette for government employees with energizers and tests.
Motivation	Conducted series of motivation talks to PMR and SPM students, to get them fired up in facing exam preparation hurdles.
Cleaner Greener Penang	Invited to join the event which was held on 18 June 2011 at Straits Quay. The event involved many participating schools, colleges and hotel employees, who gathered together, to clean up the Tanjung Tokong beach front and surrounding areas.

Certifications & Awards

1998	Microsoft Certified Professional
1998, 99	Best Trainer Of the Year – New Horizons
1999	Microsoft Certified Sales Specialist
2005	Best Trainer Of the Year – AR Consultancy
2006	PSMB Certified Trainer
2007	Microsoft Certified System Administrator
2010	Cisco Certified Network Associate
2014	HRDF Certified RPL Assessor

References

Dr. Chiang Geok Lian
CEO, Sentral College, Pg.
04 229 9168

Boey, Huey Ling
Training Officer, Intel Penang.
04 253 7665

YH Dato' Albert Ong Liang Soo
AR Consultancy
04 261 8118



Hong Farn Sern
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C++ Programing

I think Jivan is excellent because he does not teach straight from the book. But instead he talks more on the concept in real world application. He is able to simplify a complex subject...



Keng Aun
KengAun.Oung@fairchildsemi.com

MySQL Administration

I learned a lot of things from the class. I need to apply the knowledge to our MySQL database. The instructor and environment is good



Leow Leong Wah
Kwong Wah Yit Poh(042612312)

Testimonial

Jivan has conducted several technical training like SQL Server, ASP and VB.NET. He also consulted us on how to use Linux to reduce overall IT operation cost...



Aznan Bin Nagor
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SuSE 10 EL + SQL 2008 Administration

Very good trainer, because he would normally relate real life examples which would make it easier to understand some complex concept and he has excellent communication skills...



Nurul Hamin
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C++ Programming

Jivan - you are the best trainer ever!

